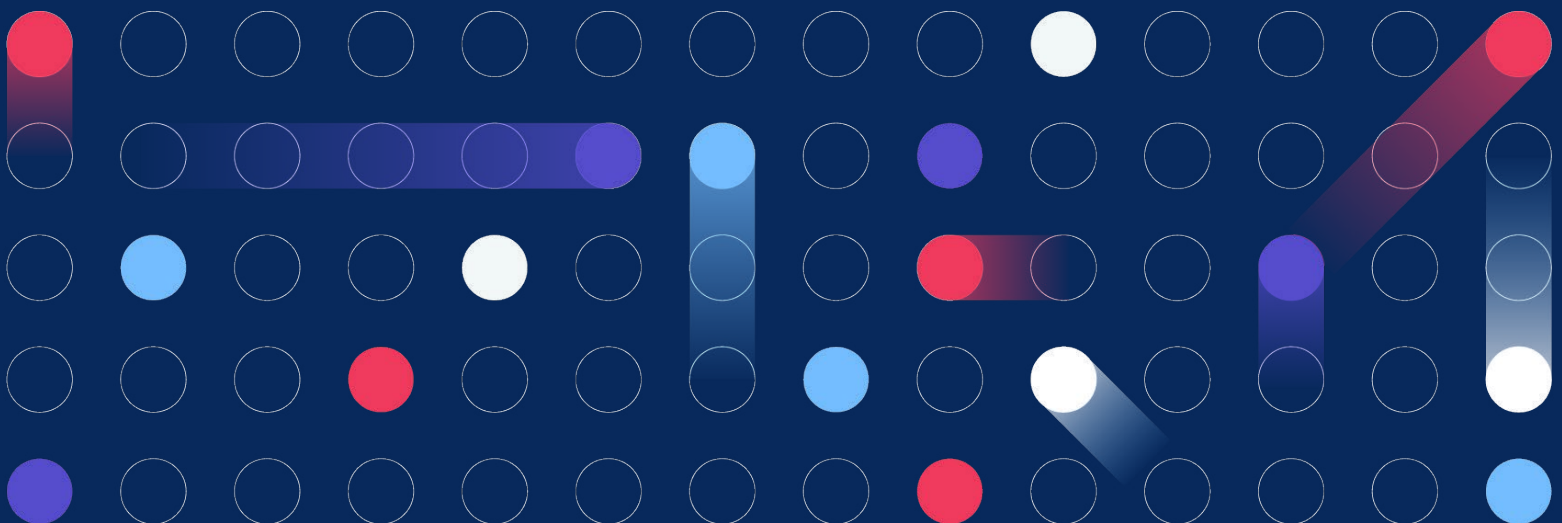


Afiniti Code of Conduct



CEO'S INTRODUCTION



“Afiniti’s success is built on our people, our innovation, and our commitment to always doing the right thing.”

Our Code of Conduct sets clear expectations for how we work and how we treat others. This applies to everyone, especially our Leaders.

The Code reflects Afiniti’s Ways of Working and our core values.

Living these values means holding ourselves – and each other – accountable. I ask you not only to read and acknowledge the Code, but also to commit to acting with integrity in everything you do.

If you ever see or suspect misconduct or policy breaches, I encourage you to use our **Speak-Up hotline**. Every concern will be thoroughly reviewed, and confirmed breaches may carry significant consequences. It is your responsibility to read, understand, and follow the Code as it applies to your role. If you have questions, please reach out to your manager, the People Team, or Ethics & Compliance.

Thank you for your commitment to upholding our values, and for helping make Afiniti a place where we can all thrive.

A handwritten signature in blue ink that reads "Jerome Kapefus". The signature is written in a cursive, flowing style.

CEO, Afiniti

ABOUT AFINITI

Afiniti is the global leader in AI Outcome Optimization, trusted by the world's largest enterprises for over 20 years.

As the pioneer of AI-based pairing, we bring deep expertise in connecting and mobilizing disparate and complex contact center data to deliver transparent, measurable results. Many solutions today have a narrow focus on one piece of the puzzle, leading to unremarkable results. Afiniti understands—and optimizes—the entire customer contact ecosystem.

We don't sell hype. We orchestrate outcomes that move businesses forward.

Company Highlights

20

years of proven experience in enterprise AI

~500

patents issued

250m+

interactions optimized annually

\$2.5b

Incremental revenue delivered to clients

Products

afniti
Pairing

Optimized customer-agent AI pairing

afniti
Agents

Outcome-focused AI agents

afniti
Intelligence

Unified conversational insights platform

afniti
Orchestrator

Centralized AI routing optimization layer



AFINITI WAYS OF WORKING

OUR VALUES

HOW WE LIVE THAT VALUE



Think Big.

We are relentless in driving for excellence

We act with urgency, follow through with discipline, and never settle. We think big, stay focused, and build for the long term—because great outcomes demand both ambition and execution.

We are all innovators who influence each other with facts and data.

There is no shortage of good ideas. To earn trust and credibility, be data-driven and rigorous in your decision-making and seek to influence with facts, not opinions. Well-written documents are required for material decisions and will be better with input from key partners.



Build trust.

We see everything through the eyes of our clients.

We win if our clients win. For small daily decisions to bigger actions and big decisions, we need to put our clients first. If our clients thrive, we will thrive.

Be accountable to what you commit.

We must move fast to win. Doing that requires that each one of us does what we say. Meetings should have clear actions and follow-ups with single-threaded leaders responsible for our commitments. Ruthlessly prioritize so that you can deliver on your commitments.



Work smart.

Be intentional.

Put thought into your priorities and rigor into your execution. Make decisions with purpose and based on planning. Work backwards from the outcome to ensure your plan is sound, you have the buy-in that you need, and the resources you require.

Confront hard conversations.

Genuine, direct and actionable feedback is an expectation. If you have something to say, say it to the person directly and don't look for validation from someone else (the anti-triangulation rule). Don't let an issue get too big before you address it. While feedback can be hard to deliver and receive, we owe it to each other.



Be open.

Ask difficult questions.

We have been doing a lot of things the same way for a long time. Some are right and some need change. Be inquisitive and challenge your leaders and partners when decisions are being made. Be relentless in pushing for change when you have done the work and have an informed viewpoint; show up prepared. Be firm but respectful in challenging the status quo.

We are a global community.

We are fortunate to have a global employee population that is wonderful and diverse with so much to appreciate in each other. We always show respect for each other's differences, religious beliefs and public holidays, and are mindful of different time zones.



Spread joy.

Be kind and assume good.

Come into every situation with an open mind and assume the best. Put history behind you – it's a clean slate. Be clear with your position and engage others with transparency.

Celebrate excellence.

Recognize each other's outstanding performance, teamwork and gestures of kindness one-on-one, in meetings and in public forums.



WHAT WE EXPECT OF YOU

This section discusses the expectations Afiniti has for its Team Members to follow internal policies, standards, and values:

Read, Understand, and Comply with this Code

We ask you to **Be Intentional**. We each have a personal responsibility to uphold Afiniti's values, comply with laws and policies, and maintain the highest standards of ethical business conduct. We wrote this code to promote honest and ethical conduct; ensure compliance with applicable governmental laws, rules, and regulations; and provide guidance to help Team Members recognize and deal with ethical issues.

In this Code, "Team Members" "you", "we", and "our" refers to all employees in the Afiniti group of companies, meaning Afiniti NewCo Holdings LLC and its subsidiaries, as well as Officers, Directors, Interns, Advisors, Contractors, and Consultants. Everyone must read, understand, and follow this Code, at every career level, and no matter whether you have been here for many years or you are a new hire.

Be Accountable to What you Commit

When you act on Afiniti's behalf, your behavior and decisions reflect directly on the company and your fellow Team Members.

Afiniti also expects our partners, clients, suppliers, and vendors to adhere to high standards of ethical and legal conduct, as outlined in our [Supplier Code of Conduct](#).

The Code can't cover every situation you may encounter. Ultimately, this Code is about how we **Build Trust** by doing what's right for all our constituents. Some topics in this Code link to other Afiniti policies that provide more details. You can access Afiniti's policies and guidelines at **The Source**. All team members who are employees of an Afiniti entity are also subject to our [Mandatory Training Policy](#).



Treat Everyone with Respect

Afiniti has zero tolerance for harassment or bullying in any form. You share responsibility for creating and sustaining a respectful, professional environment that complies with our **Anti-Discrimination & Anti-Harassment Policy**.

What is Harassment?

Harassment can be verbal, physical, visual, or written. It does not need to target a legally protected characteristic (such as gender, race, national origin, religion, age, or disability) to be unacceptable. If the behavior is unwelcome, inappropriate, or makes someone uncomfortable, it is prohibited.

This includes situations where someone:

- Makes jokes, comments, or slurs that demean or offend someone.
- Behaves in a threatening, intimidating, or hostile manner.

- Makes unwelcome sexual advances, requests for sexual favors, or other verbal, visual, or physical conduct of a sexual nature.
- Displays sexually suggestive objects or images.
- Creates discomfort, disrespect, or a hostile work environment.

What is Bullying?

Bullying happens when you insult, exclude, undermine, or mistreat someone in a way that harms their well-being or makes their job harder. Bullying can be an isolated incident or pattern of behavior.

Respect Applies to Everyone

These expectations apply to everyone at every level at Afiniti. You are expected to treat all colleagues and anyone they interact with at Afiniti, whether staff, vendors, or the Board of Directors, with respect and professionalism.



Be Inclusive

We are a Global Community. You work with colleagues, clients, vendors, and partners across the globe representing a diverse set of religions, cultures, and languages, and belief system. We are committed to creating a workplace where everyone feels safe, included, and respected because diverse perspectives lead to better decisions, stronger collaboration, and meaningful innovation.

Be Kind and Assume Good. Our diversity is special and something to embrace. You are expected to respect cultural diversity across our global workforce: embrace what makes each person unique, treat everyone with dignity, and make sure every voice has space to be heard. When people feel comfortable being themselves and are supported to do their best work, we all succeed. You are expected to:

- Respect different customs, communication styles, and ways of working and **Celebrate Excellence** across different regions.
- Respect public or religious holidays and beliefs.
- **Ask Difficult Questions** with curiosity and respect to better understand your colleagues.

Cultural or religious differences never excuse harassment, discrimination, bullying, or any conduct that creates a hostile or disrespectful environment.

WORK SMART

Be mindful of time zones and working hours when working across regions.

Respect work-life balance by not contacting your colleagues when they are on PTO unless there is a true emergency. Encourage your colleagues to appropriately take PTO and prioritize their well-being.

Embrace and respect Balanced Fridays and Light Meeting Friday schedules.

Embrace **Work Better Guidelines** by eliminating unnecessary meetings and communications and focusing on work that truly matters.

We have enabled a flexible remote culture. However, we expect that cameras will always be on during meetings except for unusual circumstances.



Operate Ethically & Free Of Conflicts of Interest

You may have a conflict of interest when something in your personal life affects, or could even appear to affect, your ability to make fair and objective decisions at Afiniti. Everyone is responsible for avoiding situations that could compromise their professional judgment. When in doubt reach out to our Compliance team.

To help you better understand Conflict of Interest, please refer to the [Conflict of Interest Guidelines](#). To comply with our Conflicts of Interest rules, you are expected to:

- Disclose Conflict of Interest as soon as they arise by contacting the Compliance Team.

- Avoid situations that could compromise your judgment or ability to act in Afiniti's best interest.

- Complete Conflict of Interest forms when requested and cooperate in any investigation.

- Confront Hard Conversations by encouraging others to report conflicts or reporting them yourself to Compliance or through SpeakUp.

- Contact Compliance **before** accepting any outside employment, or other position that may be a Conflict of Interest.

- Notify the People Team if you begin a romantic or other personal relationship with a colleague, client, vendor, or another person associated with Afiniti.

- Comply with the **Anti-Nepotism Policy** when making or influencing hiring, promotion, and other personnel decisions.

- Disclose when an immediate family member, member of your household, or a close friend has a Conflict of Interest.

- Avoid situations that could compromise your judgment and always act in Afiniti's best interest.

Be Open and disclose Conflicts of Interest. This is an affirmative duty for everyone. Disclosing a potential conflict does not automatically prevent you from moving forward; it allows Afiniti to help manage the situation appropriately. To disclose a Conflict, contact compliance@afiniti.com



Team Members May Not:

- Make decisions on behalf of Afiniti if you or an immediate family member, member of your household, or a close friend could personally benefit from the outcome.

- Supervise another team member if you have a romantic or family relationship or influence any personnel decisions related to that person.

- Be involved in reviewing or selecting suppliers if you have a financial or personal relationship with that supplier.

- You may not work, including as an advisor, for any competitor client or supplier of Afiniti. You may not sell products or services in competition with Afiniti.



If you are ever unsure if there is a Conflict, ask yourself:

Could this situation benefit me, my friends, or my family?

Could someone looking from the outside think my judgment might be influenced?

If the answer is yes or maybe, pause and contact the **Compliance Team**.

CONFLICTS OF INTEREST

may arise in different scenarios involving you, a member of your immediate family, or a close friend including:

- Business Opportunities
- Financial Incentives
- Investments
- Secondary employment/contracting or “side – jobs”
- Volunteer positions
- Advisor or Board positions
- Romantic or family relationships
- Government or NGO activities
- Gifts & Entertainment
- Any other activity or interest that may interfere with your professional judgement.



Use Afiniti Tools Appropriately

Afiniti's technology, devices, networks, and communication tools are here to help you **Work Smart**. These are company resources, not personal ones. You must use them responsibly and follow all relevant policies.

Your devices are company property

Afiniti provides these devices for business use, and Afiniti has the right and ability to monitor activity on them. You should not expect any personal privacy when using company equipment. (For more details, see the Employee Privacy Notice)

Don't store personal files

Afiniti is not responsible for personal files stored on Afiniti devices, so please avoid storing personal documents or photos. Your access to the device may be removed without notice and the Company has no obligation to return your personal files.

Follow our policies

You must comply with the **Acceptable Use Policy**, Social Media Policy, this Code, and any relevant policies and guidelines.

Never use unauthorized tools

Proxies, personal VPNs, and other unauthorized software/services or communication software are strictly prohibited.

Keep it professional

Accessing inappropriate or offensive content on a company device or bypassing security software is prohibited. If the site is blocked by our software, it is blocked for a reason. Do not bypass the notification – you put yourself and the company at risk.

Stay focused

Use your laptop primarily for work. Social media and other non-work browsing should be very limited.

Never share your device

Only you may access or use your Afiniti-issued devices.

Ask before using third party tools

Follow internal policies for using third-party tools and software. You must always get approval from Afiniti.IP@afiniti.com and Afiniti.EntSec@afiniti.com before installing or using third-party or open source software, even for experimental or non-sensitive tasks. If the tool use generative AI, you must also obtain approval from Afiniti.ResponsibleAI@afiniti.com.

If your device is ever lost or stolen or to report malware, viruses, or other suspicious activity, please contact the **Service Desk** immediately.



Safeguard What's Important

Proprietary Information and Confidential Information

After our people, Afiniti's proprietary information and confidential information are our most valuable assets.

Proprietary Information (PI) refers to Afiniti owned materials, data, and ideas that give us a competitive advantage, including Intellectual Property (IP), technical data, and business strategies. IP refers to creations of the mind – inventions, algorithms, designs, trademarks, models, source code, trade secrets, and other non-tangible materials protected by legal rights.

Confidential Information (CI) includes any non-public details about Afiniti's business, employees, customers, suppliers, or partners. CI can be in any form including written, oral, digital, or business know-how. Examples include:

- Internal presentations/slide decks or product documentation not approved for public release.
- Source code and technical documentation.
- Emails, messages, and screenshots.
- Personal information of employees, clients, or suppliers.
- Business strategies.
- Financial data, valuations, and projections.
- Trade secrets.
- Third-party information shared with an expectation of confidentiality.
- Any other non-public information.

While working at Afiniti, you may access IP, PI, and CI belonging to Afiniti, our clients, or our partners. Never share this information outside Afiniti or with anyone inside the company who is not authorized to see it, unless you are legally required or explicitly

authorized to do so. You may only access and use this information for legitimate business purposes.

Protecting Afiniti's IP, PI, and CI helps maintain our competitive advantage and the trust of our clients and partners. Mishandling this information can harm Afiniti's reputation, damage relationships, and lead to legal consequences.

When you joined Afiniti, you signed an Employment Agreement, Contractor Agreement, and/or a Non-Disclosure Agreement that requires you to safeguard our IP, Proprietary Information, Confidential Information. All Team Members are required to comply with those terms and the **Confidential Information Policy**.



WHAT THE WORLD EXPECTS OF YOU

This section focuses on external legal and ethical obligations.

Comply with Applicable Laws

Put simply, it is the responsibility of every team member to follow the laws, rules, and regulations of your own country and anywhere else that you or Afiniti conduct business. This is mandatory and is not subject to business priorities or individual discretion. If you are ever unsure about a legal issue, please contact Legal@afiniti.com

Commit to Fair Employment Practices

Employment discrimination happens when someone is treated unfairly because of who they are, rather than how well they do their job. In addition to our internal commitment to Inclusion, you must follow applicable anti-discrimination laws and ensure you are living up to our obligations regarding fair employment practices.

To be **Relentless in Driving for Excellence**, we have to confront unconscious bias to build strong teams that thrive on inclusion of different viewpoints. Afiniti will comply with all applicable employment legislation and will not discriminate in any aspect of employment including recruiting, hiring, compensation, training, apprenticeships, promotions, upgrading, demotion, downgrading, transfer, layoffs, reductions in force, or terminations. Our **Anti-Discrimination Policy and Anti-Harassment Policy** confirms

our commitments regarding Discrimination and Harassment:

Afiniti strictly forbids discrimination and harassment of any kind, including discrimination and harassment based on race (including natural hairstyles), color, creed, religion, sex (including pregnancy, childbirth, related medical conditions, breastfeeding or reproductive health decisions), gender identity or expression, gender reassignment, national origin, age, marital or partnership status, ancestry, physical or mental disability, sexual orientation, personal appearance, genetic information, family responsibilities or familial status, matriculation, political affiliation, arrest record, military or veteran status, credit information, citizenship status, status as a victim of domestic violence, or any other category protected under applicable federal, state or local law.



Always Follow Ethical Business Practices

You are expected to do business ethically, and with the utmost integrity and transparency. This means following a variety of laws and policies including:

Play Fair

- Don't take advantage of anyone through tricks, bribes, hiding information, using insider knowledge, or misleading statements. These actions can break the law and lead to big fines or even criminal charges. Instead, treat clients, suppliers, competitors, and coworkers honestly, and compete based on innovation, price, service, and quality.

- You may make comparisons between our products and our competition when necessary, but all claims must be factually accurate and easily verified.

- Gather information legally and ethically. Only collect competitive information through lawful means and respect the IP of third parties. Never steal or misuse trade secrets, and don't ask others, especially new hires from competitors, to share confidential information from other entities.

Know and comply with the law

- If you are entrusted with record keeping responsibilities, always keep records accurate and honest. Accurate records are essential for good decisions and building trust. Always maintain complete and truthful records for new and old records. Never make false entries or hide funds, payments, or receipts. Undisclosed or unrecorded transactions are against policy and strictly prohibited.

- We sometimes need to collect and use personal information about employees, clients, our clients' customers, and business partners to run our business. You must follow local laws and make sure that information is accessed and handled carefully, protected, and used responsibly.

- Afiniti has zero tolerance for bribery and corruption, whether direct or indirect, as detailed in our **Anti-Corruption Policy**. Never give or accept bribes; or inappropriate/lavish gifts; or other benefits, even if acceptable by local custom.



Always Follow Ethical Business Practices

Only Engage with Partners who Play Fair and Comply with the Law

- Bribery through third parties is also strictly prohibited, both for government and commercial entities. All agents, consultants, and suppliers working with Afiniti must follow anti-corruption laws and our Supplier Code of Conduct.
- Prevent money laundering. Complex transactions can hide criminal activity like terrorism, drug trade, bribery, or fraud. Afiniti complies fully with anti-

money laundering laws and only works with reputable clients engaged in legitimate business.

- As a global company, we are also required to comply with all applicable export controls and customs laws and regulations. Certain transactions may also be subject to sanctions or anti-boycott laws from the US or other countries. Make sure that all agreements and purchase orders are reviewed through the Legal Department's process to ensure compliance.



Take special care with Government Officials

- Our commitment to anti-bribery laws is critical when dealing with any government or government officials. If you engage with any government officials, you must work closely with the Compliance team to ensure you are following our policy.
- If you are hiring an intermediary to connect with a government official in any country, you must always obtain approval in advance from the Compliance Team.
- We aim to build strong, ethical relationships with public officials and agencies by being transparent and responsive.
- Always provide honest and accurate information when responding to government requests.
- Maintain political neutrality. Do not speak on Afiniti's behalf about laws, regulations, political figures, or policies unless you have prior approval from the Legal team. Activities that influence legislation or government decisions may count as lobbying and require special disclosures—check with Compliance if you're unsure.
- You're welcome to support political causes personally, but not on Afiniti's time or using Afiniti resources. Never make political contributions on Afiniti's behalf without approval from Compliance.

When reviewing these rules, think about **Seeing Everything Through the Eyes of our Clients** – meaning if one of these rules is broken, how might that be viewed by a client?



Handle Gifts & Entertainment Appropriately

Gift and entertainment are common in business and include items like physical gifts, meals, travel, event tickets, etc. You are expected to use good judgment when giving and receiving gifts or entertainment. These situations should never put Afiniti in a position where someone could question our integrity or think we're trying to influence a business decision or allow others to influence us.

Keep these rules in mind:

- Never offer or accept cash or cash equivalents like gifts cards or vouchers.
- Get pre-approval from the Compliance team before offering or accepting a gift worth over \$150 USD from any vendor, client, or other third-party.
- Do not give or receive any gifts from government officials.
- Only offer a gift when it serves a real business purpose that supports our relationships or Afiniti's goals.
- Gifts offered or received must be reasonable, appropriate, and respectful of cultural expectations.
- Contact the Compliance team to record your gift and if you have any questions.

As a reminder, you also must follow the **Travel & Expense Policy** when incurring expenses on behalf of the Company and report all expenses timely. Abuse of our expense policy is not tolerated and may result in immediate dismissal.



Maintain Safe Working Conditions

Afiniti follows health and safety laws to provide safe and healthy workplaces. You must be aware of these rules in your location and follow them. If you have questions about these, you can contact the local HR team.

We do not tolerate threats, intimidation, or violence. If you ever notice something unsafe, whether it's a hazardous condition, an unsafe act, or anything that feels "off", report it immediately to your manager.

Drugs & Alcohol Use

Afiniti is committed to maintaining a safe, healthy, and drug- and alcohol-free workplace as set forth in our Drugs & Alcohol in the Workplace Policy. You cannot possess or use illegal drugs or controlled substances on Afiniti premises, at Afiniti-sponsored events, or in any situation where you represent Afiniti. This includes activities outside of an office where you are still "on Afiniti time" conducting work.

Limited, responsible alcohol use may be permitted at approved events (e.g., client entertainment, holiday parties, team events). Always exercise good judgment and never drink if it could impair your performance or undermine confidence in your professionalism. Never pressure anyone to drink or ask why they are not drinking.



Develop and Use AI Responsibly

AI is central to our business, and we are committed to designing and using technology responsibly to deliver meaningful value to our clients. We maintain a comprehensive Responsible AI Program that guides how we design, build, and deploy AI solutions across the company. When developing and deploying our AI products, you must do so in accordance with Afiniti's **Responsible AI Program Policy**.

We also recognize the benefits that third-party AI tools can provide to enhance efficiency and outcomes. However, AI does not replace sound judgment. Whenever you use AI tools, you must do so ethically and in compliance with all applicable laws, regulations, and company policies, including **Afiniti's ThirdParty AI Acceptable Use Policy**.

Be Conscious of Your Environmental Impact

Afiniti is committed to reducing its environmental footprint and achieving net zero carbon emissions by 2050. We focus on areas where we can make the greatest impact: energy efficiency, waste reduction, water conservation, and sustainable procurement. You are expected to follow relevant environmental laws and regulations. We also will only work with suppliers that maintain environmentally responsible and sustainable business practices.

Respect Human Rights

Afiniti only uses voluntary labor and requires the same of our supply chain. We work with suppliers that comply fully with all employment laws, only employ workers that are above the minimum working age, respect human rights, and provide equal opportunity in the workplace. In line with our **Modern Slavery Statement**, Afiniti does not tolerate forced labor, human trafficking, and prison labor, and expects the same of our suppliers. You must immediately report concerns about forced labor or human trafficking involving Afiniti or our suppliers.



WHAT YOU CAN EXPECT FROM AFINITI'S LEADERS

This section highlights the commitments made by Afiniti's Leaders to all Team Members. While these commitments are centered on leadership, everyone is encouraged to embrace and uphold these values.

At Afiniti, our culture is shaped less by what we say and more by what we do. Especially when decisions are hard and the pressure is high. Trust, integrity, and accountability are non-negotiables to building a successful culture. Our actions set the tone for the entire organization, and we have a responsibility to ourselves, our colleagues, and our community. As your leadership team, we pledge to live by our **Code of Conduct** and our **Ways of Working**, and to model the behaviors and values we expect from you.

Transparency

We as a leadership team commit to communicating openly and honestly about decisions, priorities, and challenges. Even when the message is uncomfortable. We will not hide behind ambiguity. Our transparency will build confidence and is how we continue to earn credibility with every team member.

Fairness

We will make decisions based on merit and facts. We will never make decisions based on politics, favoritism, or bias. We will be disciplined in checking our own biases and applying consistent standards. We as a leadership team commit to treating every team member with dignity, respect, and ensuring equal opportunity for growth.

Innovation

We will be relentless in encouraging creativity and continuous improvement. We will not accept complacency. Innovation thrives when diverse voices are heard and respected. We commit to actively seeking out and listening to ideas that challenge the status quo.

Accountability

We are not perfect and don't expect perfection. If we get it wrong or make a mistake, we own it and learn from it. We will not shift blame or excuse poor behavior. We hold ourselves to the same standards we expect from you.



Protection from Retaliation

We promise a safe environment where you can Speak Up and challenge leadership without fear. Innovation requires debate, dissent, and challenging how things have always been done. Retaliation will not be tolerated, regardless of role or tenure. We promise to act swiftly to protect anyone who raises concerns in good faith.

Trust

We will earn and maintain your trust through consistency, follow-through, and ethical decision-making. With every relationship, trust is fragile and is earned when we as a leadership team do what you say we will do.

We expect our actions to be **questioned, challenged** and measured against this **Code of Conduct**.

We ask every employee to hold us to this standard. By holding us accountable to these promises, we aim to create a culture of accountability, integrity and mutual respect.



HOW TO REPORT CONCERNS

Failure to comply with Afiniti's Code of Conduct, applicable laws and regulations, or any Afiniti policies may result in disciplinary action, up to and including termination or legal proceedings.

If you know of or suspect a violation of the Code, laws, or Afiniti policies, report it immediately to the Compliance Team at Compliance@afiniti.com. You can also report anonymously through our **Speak Up** hotline: <https://report.whistleb.com/en/afiniti>, or contact the General Counsel's office at Legal@afiniti.com.

Afiniti strictly prohibits retaliation against anyone who reports a concern in good faith or assists in an investigation. Retaliation is itself a violation of the Code. For more details, see Afiniti's [Reporting and Anti-Retaliation Policy](#).



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